

EAGOSH II / 2001 at Seeheim

EAGOSH Recommendation No 1 Safe Operation of Aircraft Doors and Stairs



Presented by

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Safe Operation of Aircraft Doors and Stairs

EAGOSH Recommendation

- Airline experience shows that several accidents and incidents are caused by **POOR COMMUNICATION** and ambiguous **SIGNALS** used for giving the clearance either to use a stair or for stair removal

EAGOSH Recommendation

- To improve safety EAGOSH recommends to change the signals used for door and stair operation as published in IATA Document AHM 810 to the following clear and unique signals and procedures

EAGOSH Recommendation (1.)

Signals used for placing stairs



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Signals used for placing stairs

Signal

Stair Operator: Knocking at the door

Action

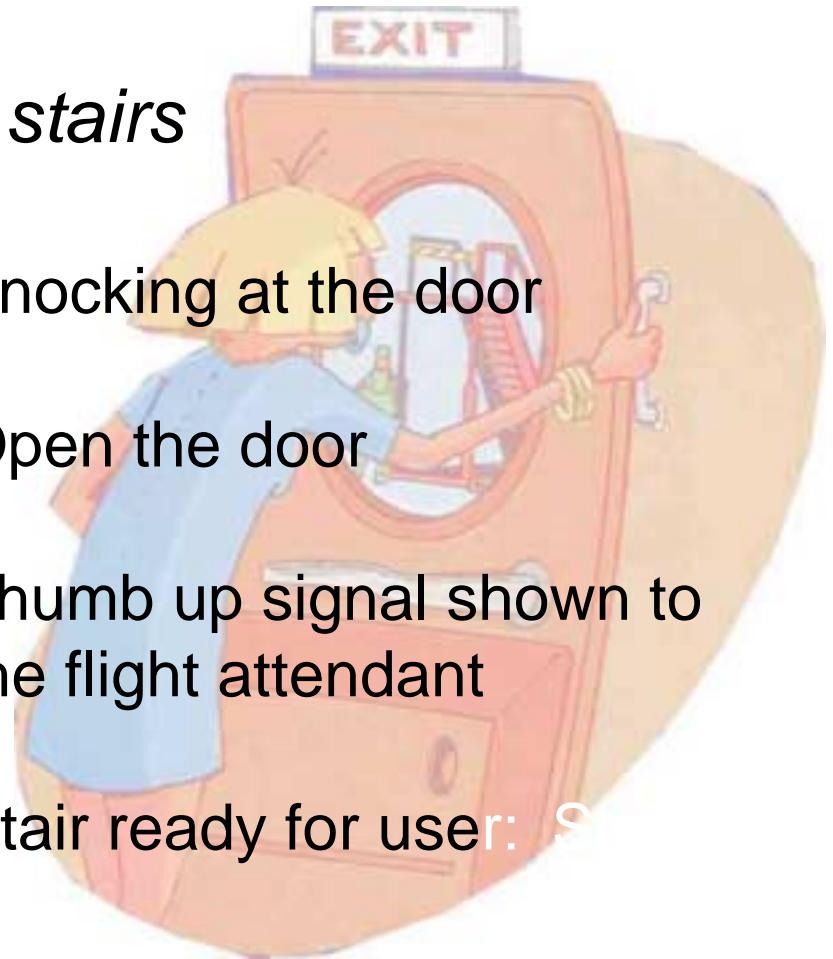
Crewmember: Open the door

Signal

Stair Operator: Thumb up signal shown to the flight attendant

Action

Crewmember: Stair ready for use: S



EAGOSH Recommendation (2.)

Signals used for removal of stairs with doors open



EAGOSH Recommendation (2.)

Signals used for removal of stairs with doors open

Signal

Stair Operator: Verbal communication "Clear to remove?"

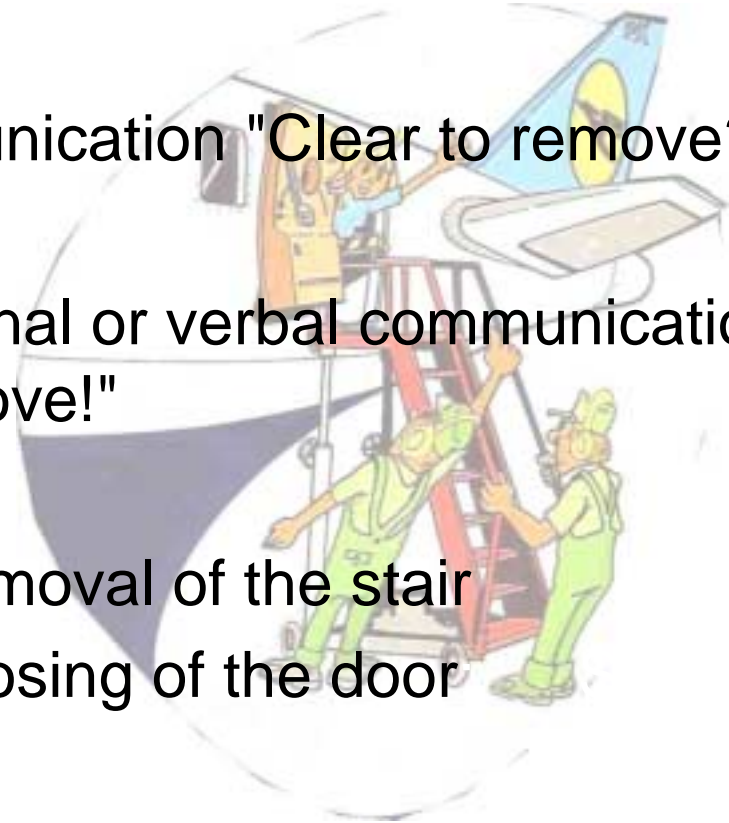
Signal

Crewmember: Thumb up signal or verbal communication "Clear to remove!"

Action

Stair Operator: Immediate removal of the stair

Crewmember: Immediate closing of the door



EAGOSH Recommendation (3.)

Signals used for removal of stairs with doors closed



EAGOSH Recommendation (3.)

Signals used for removal of stairs with doors closed

Signal

Stair Operator: Knocking at the door

Action

Crewmember: Open the door

Signal

Stair Operator: Verbal communication "Clear to remove?"

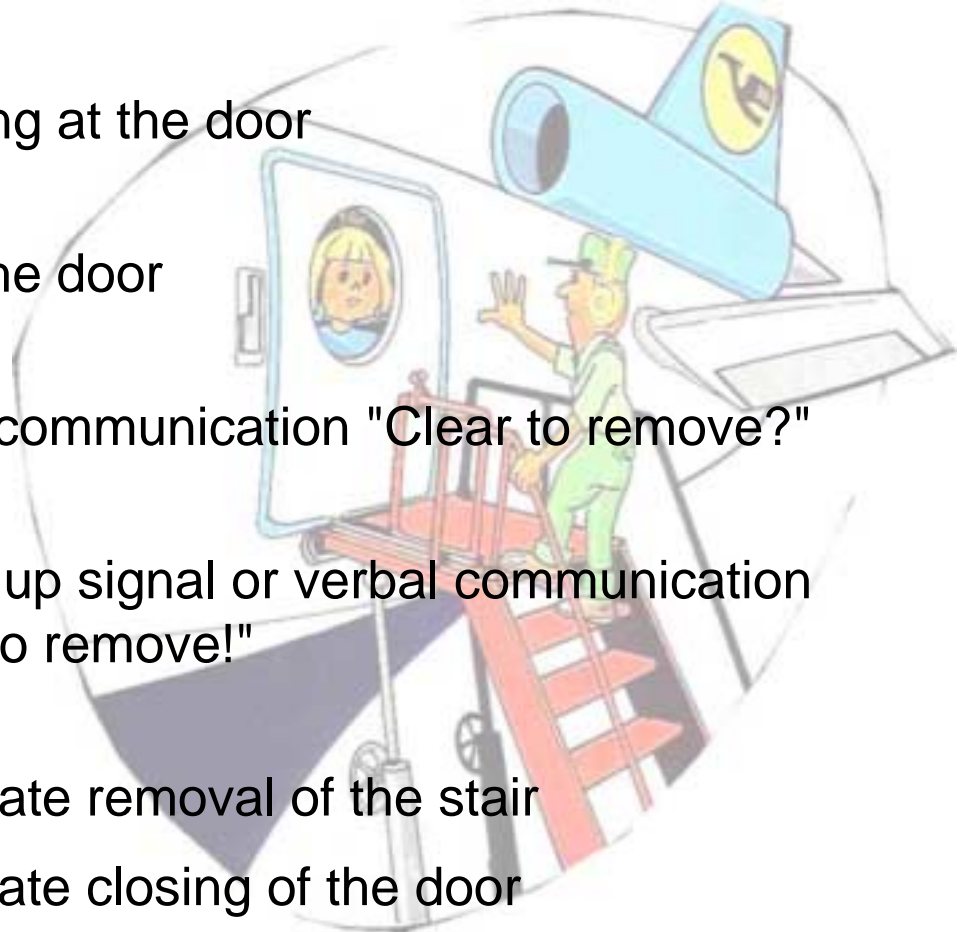
Signal

Crewmember: Thumb up signal or verbal communication
"Clear to remove!"

Action

Stair Operator: Immediate removal of the stair

Crewmember: Immediate closing of the door



EAGOSH Recommendation (5.)

- EAGOSH Recommendation (5.)
 - As a matter of principle passenger jetways/stairs or servicing equipment shall be removed from the aircraft only after the responsible crew member for the cabin door has agreed - if the crew is on board- and the door has been closed.

EAGOSH Recommendation (6.)

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 - If passenger jetways/stairs or service equipment are used, which do not permit closing of the door prior to the removal of the equipment, the respective doors must be secured with door safety strap and must be closed immediately after the equipment has been removed from the aircraft.